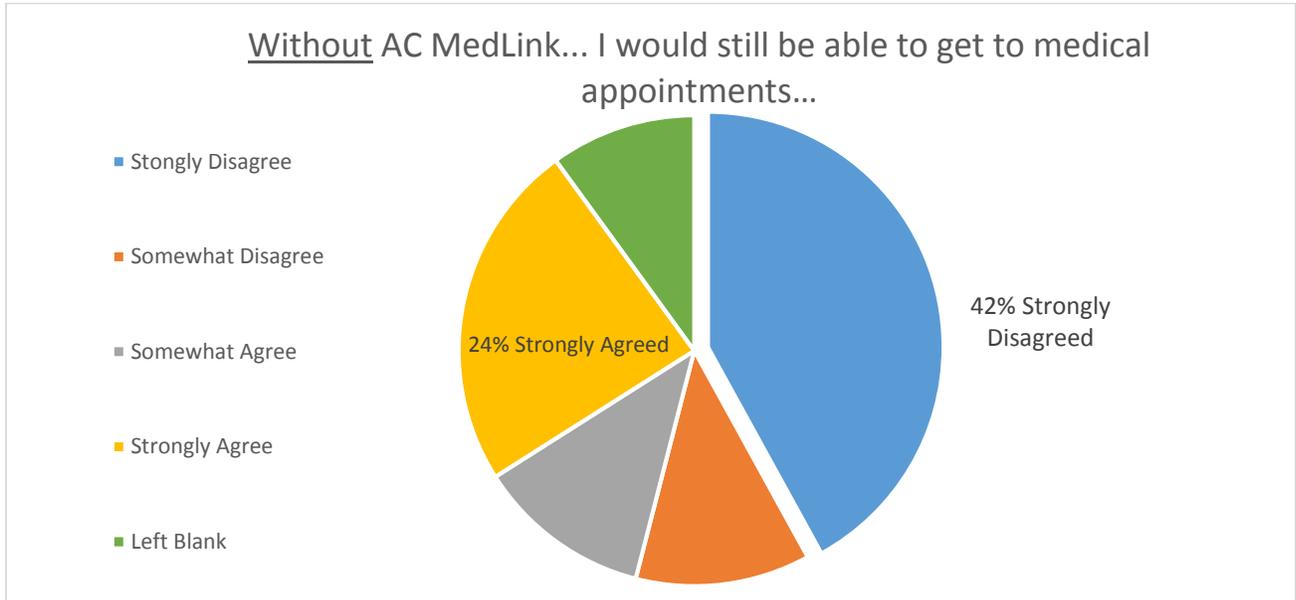
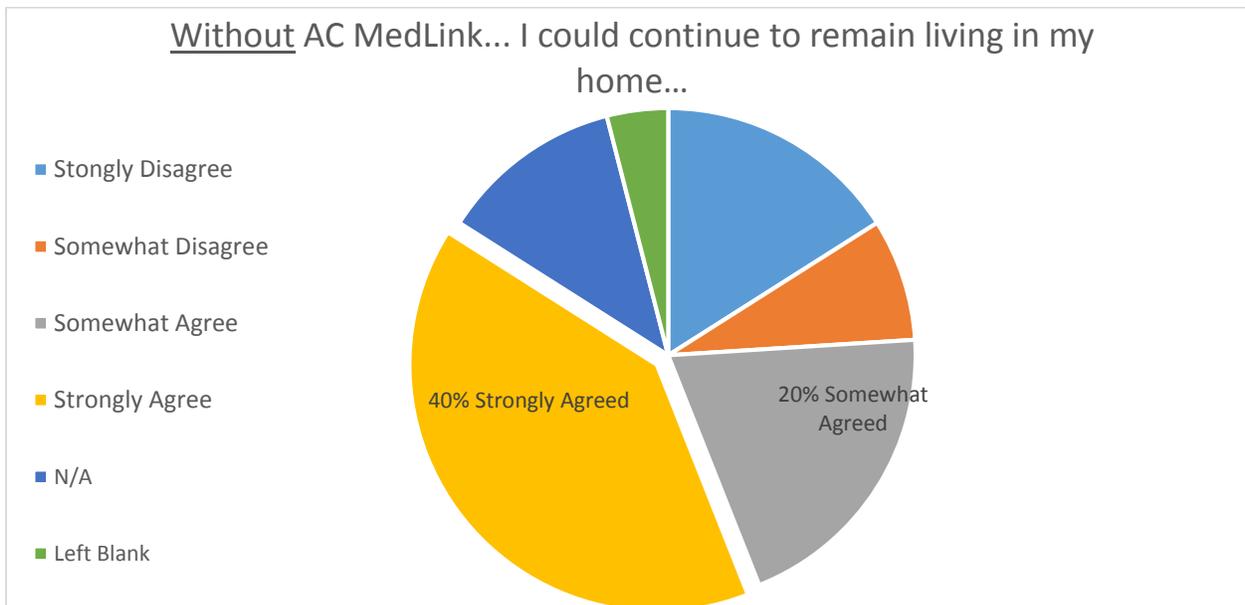


## 2015 AC MedLink Survey Results

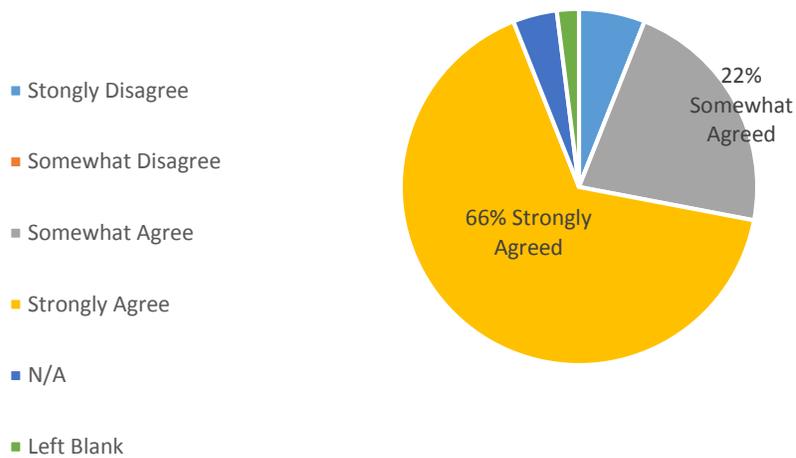
(Based on 50 surveys)



The service provided by Anoka County MedLink allows 42% of clients to be able to get to medical appointments when they otherwise couldn't. 24% of clients indicated they would still be able to get to medical appointments without this service but may be because they have more family or friends that can assist.

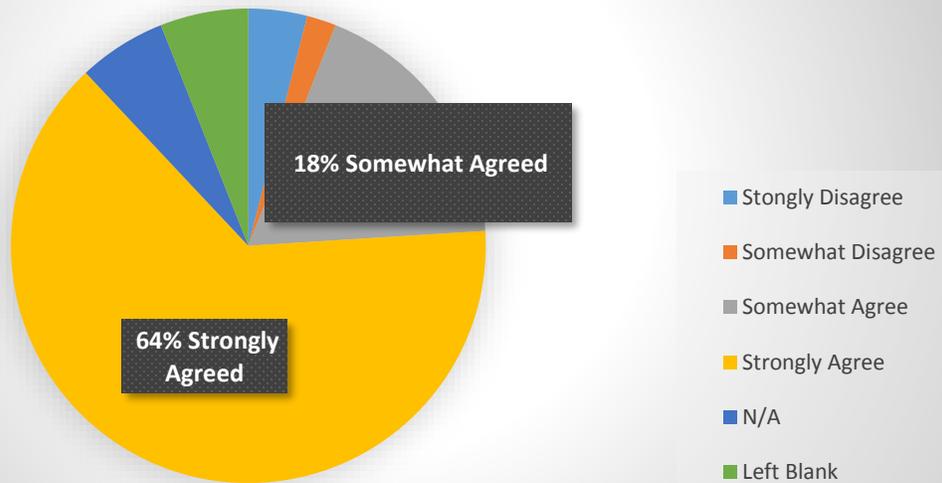


### Because I have an RSVP Volunteer..... I am less isolated



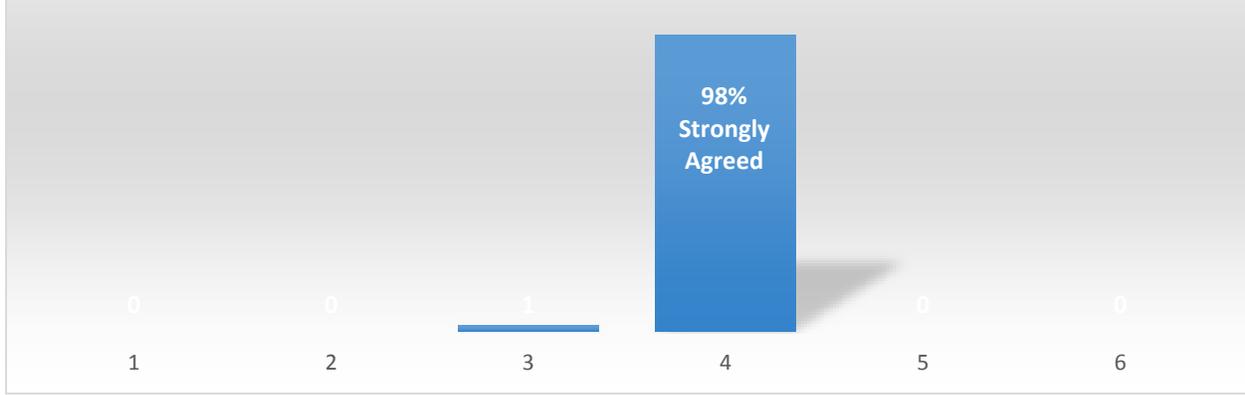
Overwhelmingly, combined 88% of clients somewhat or strongly agreed they are less isolated because of the service provided by their volunteer.

### Because I have an RSVP volunteer... I feel I have close ties to more people



Combined, 82% of clients felt that they have close ties or relationships to more people in the community because of the MedLink service provided by their volunteer.

## Overall, I am satisfied with the service provided by my volunteer



### Survey Comments

All drivers have been prompt, courteous, helpful, and proudly. I do have a favorite volunteer, who has been taking me for 2 years and I will miss all of you. I am moving to Rosemont one block away from my daughter. Thank you so very very much. God Bless you all.

I have been improving on my health since I haven't missed a doctor appointment because of the VA drivers. They are angels who show up when needed. God Bless them!

The program has met my expectations and then some! A True blessing to have this service. We are without a car and couldn't go to doctor appointments. You provided that for us. Thank you so much. Your volunteer is a true asset to you. She is thoughtful, kind and caring.

Please keep this service going. You help soo many!

Excellent Service!

I would not be able to get there without this [service]

I greatly appreciate the volunteer drivers program. Very pleasant volunteers. Thank you!

My volunteer [is also my good friend]. He is one of the best drivers we've ever had. He goes out of his way and he always comes on time. He is such a safe driver, when I am afraid all the time in the car but he calms me down. He is a great guy. You're lucky to have him!

It is expensive and difficult to arrange a bus or cab. Cannot afford to move so this service helps me remain living in my home.